



# **Threshold**

# Dumbarton Bungalows

## **Application Pack**

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## 1) Eligibility Criteria

You are eligible for our service at Dumbarton Bungalows if you meet all of the following conditions:

- ✓ You have problems with your mental health
- ✓ You are over eighteen years' old
- ✓ You have been self-medicating for 6 months
- ✓ You have not self-harmed in the past 6 months
- ✓ You think that you need support to stay out of hospital and are working towards living independently in the wider community
- ✓ Your Social Worker, Community Nurse or Doctor agrees with you
- ✓ You agree to work within the licence agreement agreed between Choice and Threshold.

## 2) Introduction to Floating Support

Threshold offers a Floating Support service to residents of the short-stay supported living service at Dumbarton Bungalows. This is funded by Supporting People. Our Floating Support service can last for a maximum of two years, depending on the needs of the individual service user.

Every client will work with their designated keyworker to design a support plan based on their individual needs. This could include weekly visits to the client's home for practical support or keywork, or visiting a coffee shop to encourage social engagement. There will be 3 month, 12 month, and 21 month reviews to discuss how the service user is experiencing the service, and to assess the changing needs of the service user.

Areas of support include:

- Support on emotional and personal issues
- Managing daily living tasks
- Money management and access to benefits
- Engaging in external activities
- Personal safety
- Finding alternative accommodation

### 3) Application Process

We accept applications from a range of sources including within Threshold, GPs, NIHE, Social Workers, CPNs and Psychiatrists, friends or family and self-referrals. We require all referrals to include a fully completed application form and monitoring form, (See sections 4 and 5). These can be completed on behalf of the client by a professional or by the client themselves.

Once completed, the application can either be posted or emailed to the following:

Threshold Main Office, 432 Antrim Road, Belfast, BT15 5GB

Floating.support@threshold-services.co.uk

Please see the full application process flow chart on next page:

Confirm receipt of application



Arrange to meet with referral agent

Confirm client meets eligibility criteria

Complete risk assessment (client MUST sign)



Arrange to meet with applicant

Complete housing needs assessment and risk assessment

The applicant shall complete these forms along with a member of staff and will be fully involved in this process



Inform applicant and referrer of decision in writing



Present to team/panel who will assess suitability for placement.

Invited will be the applicant, along with their referrer, family member and/or advocate



Inform applicant and referrer of decision in writing





If decision is NO, then a clear explanation must be given and signposted to an alternative support

If the decision is YES, then it must be clear in the letter as to why the applicant has been offered a place



On taking up a place, the allocated key worker will agree a support plan with the client using the completed housing needs assessment, which has been previously completed, alongside the Life Compass tool



A review will be held at three months and again at one year.

Additional reviews can be called at any time by any party, including the client. At each review, the housing needs assessment and risk assessment will be completed.

## The Application Process for Dumbarton Bungalows

When you apply the Project Manager will write to you telling you that your application has been received. The Project Manager will contact the person who looks after your mental health; this will be the person who signed the form. He/ She may be your social worker, your Doctor or your community nurse and they will arrange for you to come to Dumbarton to see the house and meet staff. Some people may visit before completing an application and you are welcome to do so.

At this time the Project Manager will talk with the person who looks after your mental health to make sure that they have all the information we need before they meet with you to continue the application.

The information required includes:

**TAF** - Threshold Application Form — Client

**PHF** - Psychiatric History Form – Consultant Psychiatrist

**SHR** - Social History Report – Social Worker

**CEF** - Client Experience Form - Client

Threshold Monitoring Form - Client

- Any additional Forms required at the discretion of Threshold's Management i.e. Forensic, Probation, Occupational Therapy Assessment and/ or Reports

**NB** The assessment process will not proceed until all of the above information is received to facilitate a review of the application and a Risk Assessment taking place.

#### What is involved?

When the Project Manager meets with you, they will bring an assessment form with them. This will be filled in with your input, and it is to ensure that Dumbarton Bungalows can meet your needs and your expectations.

The Project Manager will then look at your application beside the eligibility criteria (you have a copy of this). Where there is more than one applicant he/she will look at who is in greater need of supported accommodation and who would benefit the most.

Where there is more than one applicant they will look at who is in greater need of supported accommodation and who would benefit the most.

**NB** The level of need will be influenced by an applicant's housing status – that is, where they already live in their own home in the wider community, the applicant will be seen to have a lower level of housing need than someone who does not.

## If a place is offered

If you are successful, the Project Manager will again write to you and to the person who signed the application form offering you a place. At this time, using your assessment, you will help to draw up an initial support plan and this will be kept by you, as well as a copy on file.

You will be assigned a keyworker and this person will introduce themselves when you first arrive and will make sure that you settle in and know what to expect on a day to day basis.

## If Dumbarton Bungalows is not suitable?

If, for some reason, we are unable to offer you a place we will explain this in writing to you and your referrer and will suggest another route of support if we can. This process may take as little as three weeks or may take as long as two months, depending on the situation.

## How do we prioritise applications?

Where there are two or more applicants for a place we must decide who should be offered that place. This is done by an admission panel and this panel's members are:

- The Project Manager
- A member of the local Health and Social Services Trust
- The Assistant Director for Residential Services
- Consultant Psychiatrist

The panel will look at all applications in detail and place in order of priority those who are thought to be in greater need. For example, someone living in hospital who can be discharged but is unable to live on their own would get priority over someone who wanted to move away from the family home because that person, at that moment, has someone to support them. The next areas that the panel will look at are the individuals need for support and ability to use support.

Points are given for each of the following areas:

- Need for accommodation 0 − 5 points, with 5 being the greatest
- Need for support 0 5 points, with 5 being the greatest
- Ability to use support 0 5 points, with 5 being the greatest

The person with the greatest number of points will be offered the place. Each decision will be recorded and the reason for the decision written down. Any applicant who is not successful will be given a full explanation in writing and a copy of this will be sent to their referrer.

## 4) Application Form

Social Worker

Psychiatrist Other

CPN



Mc Brien House 432 Antrim Road Belfast BT15 5GB Tel: 028 9087 1313 Fax: 028 9087 1188

Email: floatingsupport@threshold-services.co.uk

Web: www.threshold-services.co.uk

### THRESHOLD DUMBARTON BUNGALOWS REFERRAL FORM

PERSONAL DETAILS			
Name:			
D.O.B:	Marital Status:		
Current Address:			
Postcode:	Telephone No	umber:	
HOUSING INFORMATION	<u>I</u>		
Type of Accommodation	(Please State):		
	Details of others liv	ving at this address:	
NA	ME	RELATIONSHI	P TO APPLICANT
De	tails of all professionals i	nvolved with the individ	dual:
DESIGNATION	NAME	ADDRESS	TELEPHONE No
l G P			

## **TYPE OF SUPPORT REQUIRED**

Please identify the housing need by ticking any of the relevant boxes and give a brief description of the support required.

	Support on emotional and personal issues	
*	Managing daily living tasks	
<b>*</b>	Money management	
<b>*</b>	External activities	
<b>*</b>	Personal safety	
*	Finding alternative accommodation	
*	Managing medication	
*	Other:	
DICA	AL DETAILS	
	AL DETAILS t Mental and Physical Health	

## MEDICAL/PSYCHIATRIC DATA

Past hospital treatment:			
Hospital:	From:	To:	
Reason for admission:			
Treatment:			
Hospital:	From:	To:	
Reason for admission:			
Treatment:			
	(Attach further sh	eet if necessary)	
<b>Current Medication:</b>			
Drug	Dose	Self admin (Y) (N)	
			_
			_
			_
CIAL HISTORY/BACKGROU	ND (Attach further info	rmation if available)	
CIAL HISTORY DACKGROO	ND (Attach jurther mjo	<u>mution ij uvanasiej</u>	
TAILS OF ALL DAY ACTIVITY	v		
TAILS OF ALL DAY ACTIVITY ase indicate all day care/ac			

## **RISK ASSESSMENT**

Please provide details of suicide attem for violence, arson, sexual offences, et	pts, self-harm, violence/aggression, charges/convictions c.
Is the client a current suicide risk?	
Is the client agreeable to this referral?	YES / NO
Referral Agent:	Date:
	Designation:
Print	
Service User:	Date:
Please attach a copy of current:	Risk Assessment
	Support/Care Plan
	Psychiatric History (if available)
	Monitoring Form
Application pack must be returned wi application can be processed	th full accompanying documentation before the
Please forward referral to:	Threshold Floating Support
	Mc Brien house
	432 Antrim Road
	Belfast
	BT15 5GB



Email: floatingsupport@threshold-services.co.uk
Web: www.threshold-services.co.uk

## **Supported Flats Support Consent Form**

#### **About this form:**

In order for us to proceed with your referral we may need to access additional information. This includes information on your psychiatric history and any current relevant information. In order for this this information to be released from your medical records could you please complete the form below and return to: *Floating Support*, *McBrien House*, *432 Antrim Road*, *Belfast*, *BT15 5GB*.

Written Consent Section			
I (Insert name) hereby consent to the request and release of the			
following records to Threshold Floating Support at the following address: 432 Antrim Road,			
Belfast, BT15 5GB.			
Specific Information to be released:			
Psychiatric history and any other relevant information			
Signature			
Print Name			
Date			

## 5) Monitoring Form

## FAIR ACCESS

The Northern Ireland Act 1998, places duties on organisations, including Threshold, to have due regard to the need to promote fair access to our services:-

- between persons of different religious belief, political opinion, racial group, age, marital status or sexual orientation;
- between men and women;
- between persons with a disability and those without; and
- between persons with dependents and those without.

These are generally referred to as the Section 75 categories.

Threshold has an Equality Policy which sets out how we will meet the statutory equality duties. In order to constantly monitor our policies we need additional information on those who are affected by them in relation to the Section 75 categories.

Please find attached a form, from which this information will be gathered and which Threshold will treat in the strictest confidence. **The information you provide will be managed so as to fully protect your confidentiality.** 

## **SECTION 75 MONITORING QUESTIONNAIRE**

1.	To which of these ethnic groups do you consider yourself to belong?		
	White Chinese Irish Travelle Indian Pakistani Bangladeshi Black Caribb Black Africal Mixed ethnic Other ethnic	i pean n c group	
2.	By disability substantial a impact on you	sider yourself to have a disability? we mean any physical, sensory, mental or learning ir and long term (lasted or expected to last 23 month our ability to carry out normal day to day activities, w assistance or the adaptation of your workplace.	ns or more) adverse
	Yes No		
3.	Please indic	ate your community background	
	I have a Ror	testant community background man Catholic community background er a Protestant nor a Roman Catholic background	
4.	What is you	r marital status?	
	Married/Civi Living with a Single (neve Separated/d Widowed	er married)	
5.	What is you	r age?	
	Lam	Years old	

0.	By dependants we mean whether you have primary responsibility for the care (aged 16 and under), for the care of a person with a disability or for the c elderly person.		
	Yes I do have dependants No I do not have dependants		
7.	Gender Male Female		
8.	Sexual Orientation I am gay or lesbian (homosexual) I am straight (heterosexual) I am bisexual Other (please specify)		